



# **Ulysses Consulting introduces a new service: HR Outsourcing**



## History of Ulysses Consulting

- 1999 Founding by An De Jonghe and Ian Morsomme
- 2001 Ulysses Consulting expands with the arrival of several new consultants and UC has a first consultant outsourced at a client (Alti)
- 2005 Launch of Ulysses ICT Delegation (Titans, sold in 2008)
- 2006 Ulysses Consulting implements Competence Centres to streamline operations
- 2007 Ulysses Consulting opens new offices in Antwerp and Luxembourg
- 2008 Formal launch of the business unit «HR Outsourcing»



## **Ulysses HR outsourcing**

Ulysses Consultants will provide you with the requested HR services, either onsite or through a dedicated desk at a Ulysses branch.

Current services: **Recruitment and Selection, Development of HR competence centres, Talent and Retention Management, Training, Assessment Centres...**

Mid 2008: e-recruitment management

Future services: Outplacement, Cultural HR management,...



## How does Ulysses HR outsourcing work?

After a thorough **audit** of your internal HR services, we will work with you to **identify the points for improvement** and propose **solutions**, supported by clearly defined SLA's, which will then be **implemented by the Ulysses consultant(s)**.

Some of the possible forms of these solutions are:

- An expert consultant, delegated for a specific mission/service
- A consultant to reinforce your existing HR-team for a short or long period of time
- An HR expert who will act as trainer or coach for your existing HR-team
- ...



## Who are the Ulysses HR consultants?

- People with a strong and proven background in HR and/or ICT
- Experienced generalists (HR officers, HR managers,...)
- Specialist/consultants (Competence Management, Assessment Consultant, Trainer,...)



## Some of our previous assignments

- Recruitment consultant onsite at a major IT Services company: centralizing recruitment demands, setting up a (supplier) contract management office, improve candidate management system, participate in bid management.
- Dedicated recruitment desk (off-site) for large European systems integration group.
- HR consultant onsite at bank/insurance company: re-design of IT recruitment department, implement processes and new CRM, staffing of the department.
- Senior consultant onsite at a Software and Applications consulting company: implement an Employee Relationship Management (ERM) system, develop and implement HR recruitment processes, evaluation process of staff,...



## What is special about the Ulysses' approach?

- The specialized (team of) consultant(s) at the client site
- Back-office support for all consultants by the staff at Ulysses Headquarters and local Ulysses branches
- Total access to **the full expertise, knowledge and resources of Ulysses Consulting** for each consultant in the field through this back-office support.
- The choice between a **strategic partnership** in HR or focussed **tactical interventions**.



## How would I benefit from having a Ulysses HR consultant by my side?

- Professional, **multi-disciplinary support** in HR issues.
- More **direct contact** between you and your assigned consultant(s)
- A **flexible service**, focussed on delivering quick results and lasting effects.
- The possibility to swiftly adapt the form of the services and offer **tailor-made solutions** according to your ever evolving needs.
- Variable costs, directly linked to the service requested and the duration of the project, with clearly defined rates up front, which allows you to keep **close control of your budget**.



## **I'd like to hear more, who do I need to contact?**

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